

Mountain View Police Department



2004 Annual Report



2004

2004 ended very much as it began, with Mountain View continuing to be a safe place to live, work and play. The Police Department's role in maintaining a safe community continued to shine as our partnership with the community grew even stronger.

Nationally, crime rates were on the rise. This was due to many factors including the sluggish economy. Although we experienced some minimal increases in reported crime, Mountain View continued to be significantly under the average increase of crime locally and nationally. We are also very proud that we experienced an increase in the number of cleared cases in 2004.

The Mountain View Police Department faced the year with anticipated budget reductions that reflected the overall local economic picture and responded accordingly. Through staffing adjustments and administrative changes, the Department was able to maintain the services the community has come to expect.

As we look forward to 2005 we are continually reminded that crime is increasing in a significant portion of the country, however in Mountain View we will continue to strive, working hand-in-hand with our community, to keep our city safe. Mountain View is a special place on the Peninsula and we are proud to be a part of its success.

Scott S. G. Vermeer
Police Chief

Scott S.G. Vermeer
Police Chief



2004

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MVPD

Police Chief
Scott S. G. Vermeer

Clerical

Professional Standards
Unit

Community Action
and Information Unit

Senior Analyst

Crime Analysis
Unit

Crime Prevention
and Alarms

Volunteer
Program

Field Operations Division
Captain

Investigative Services Division
Captain

Support Services Division
Manager

Patrol
Section

Special Services
Section

Investigations
Section

Personnel and
Training Unit

Communications
Center

Teams 1, 2, 3

Teams 4, 5, 6

Special Operations
Unit

Person Crimes
Unit

Training Cadres

Records
Unit

Programs

Reserves

Property and Financial
Crimes Unit

Range
Defensive Tactics
Drivers' Training
Drug/Alcohol Recognition
Medical First Responder

Property and
Evidence

FTO

SWAT/CNT

Canine

Bicycle Patrol

Gang Enforcement Team

Explorers

School Resources

Traffic Unit

AVASA

Parking Enforcement

REACT Task Force

RATTF Task Force

Support and
Suppression Unit

SCCET Task Force

Programs

Homeland Security

Fleet and
Equipment

Academy
Training

Management and
Fiscal Services

Public Safety
Systems

New Employees

Officer Jason St. Laurent – 7/4/04
Officer DaMarlon McKneely – 7/4/04
Officer Jessica Nanez – 7/4/04
Officer Anthony McPherson – 7/4/04
Public Safety Dispatcher I Jaymie Caoili – 7/6/04
Public Safety Dispatcher Yvonne Hsiung – 7/15/04
Police Assistant David Dudley – 2/1/04
Reserve Officer David Dudley – 4/11/04
Reserve Officer Robert Barelli – 4/11/04

Reserve Officer Ross Hangebrauck – 4/11/04
Reserve Officer Vihn Huynh – 4/11/04
Reserve Officer Scott Fleming – 4/25/04
Reserve Officer Fernando Maldonado – 4/25/04
Reserve Officer Curtis Lau – 6/20/04
Reserve Officer Temo Gonzales – 6/20/04
Reserve Officer Amanda Nguyen – 6/20/04
Reserve Officer John Csubak – 10/3/04

Training

Total Hours of basic training provided to Officers & Records Specialists

(Includes some Dispatch training): **9,369**

Continued Professional Training hours: **4,488**

In Service Training: **4,486**

Range hours: **1,352**

Briefing Training hours: **394**

Recruitment

Applications received for Police Officer: **331**

Eligible for testing process: **97**

Passed Oral Board: **4** - Background checks: **6**

Police Officers hired: **4**

Applications received for Reserves: **25**

Eligible for testing process: **25**

Passed Oral Board: **21** - Background checks: **20**

Reserve Officers hired: **13**

Applications received for Records Specialist: **135**

Eligible for testing process: **92**

Passed Oral Board: **51** - Background checks: **8**

Records Specialists hired: **0**

Retired: Sergeant Bruce Fritz

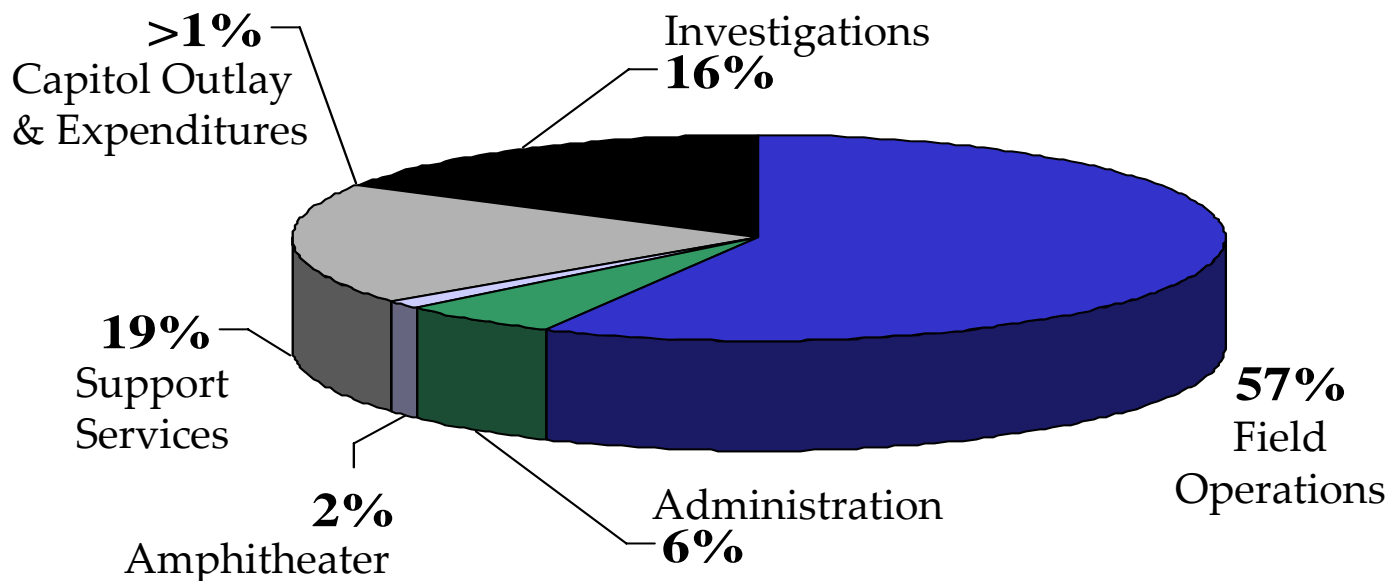


2004

Employees



2004



Budget

FIELD OPERATIONS	\$12,545,125	57.4%
(Patrol, Traffic and Special Operations)		
INVESTIGATIONS	\$3,557,686	16.3%
(Including Personnel & Training)		
ADMINISTRATION	\$1,231,057	5.6%
SUPPORT SERVICES	\$4,179,653	19.1%
(Records, Communications, Property, Evidence)		
AMPHITHEATER	\$336,000	1.5%
CAPITAL OUTLAY & EXPENDITURES	\$22,500	0.1%
TOTAL	\$21,872,021	100%



2004

Crime Clock

Part I and
Part II Crime

PART I CRIMES

CRIME TYPE	NUMBER	RATE
Homicide	1	1:366 days
Rape	13	1:28.2 days
Robbery	54	1:6.8 days
Assault	555	1:15.8 hours
Burglary	229	1:1.6 days
Larceny/Theft	1542	1:5.7 hours
Vehicle Theft	<u>202</u>	<u>1:1.8 days</u>
TOTAL:	2596	1:3.4 hours

PART II CRIMES

CRIME TYPE	NUMBER	RATE
Forgery	40	1:9.2 days
Fraud	151	1:2.4 days
Embezzlement	27	1:13.6 days
Possession of Stolen Property	26	1:14.1 days
Vandalism	413	1:0.9 days
Prostitution/Sex Offenses	50	1:7.3 days
Weapons Offenses	40	1:9.2 days
Drug Offenses	271	1:1.4 days
Driving Under the Influence	315	1:1.2 days
Public Intoxication	223	1:1.6 days
Disorderly Conduct	30	1:12.2 days
City Ordinance Violations	481	1:18.2 days
All Other Offenses	<u>1391</u>	<u>1:6.3 hours</u>
TOTAL:	3458	1:2.53 hours



2004

Part I Crime

2004 PART I CRIME STATISTICS			Percentage Change 2004 to 2004
	2004	2003	
HOMICIDE	1	1	0%
RAPE	13	6	117%
ROBBERY	54	42	29%
ASSAULT	555	533	4%
- SIMPLE	360	309	17%
- AGGRAVATED	195	234	-17%
BURGLARY	229	209	10%
LARCENY/THEFT	1542	1489	4%
AUTO THEFT	202	139	45%
TOTALS	2596	2438	6%

ARSON	10	11
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CITY POPULATION	75200	75200
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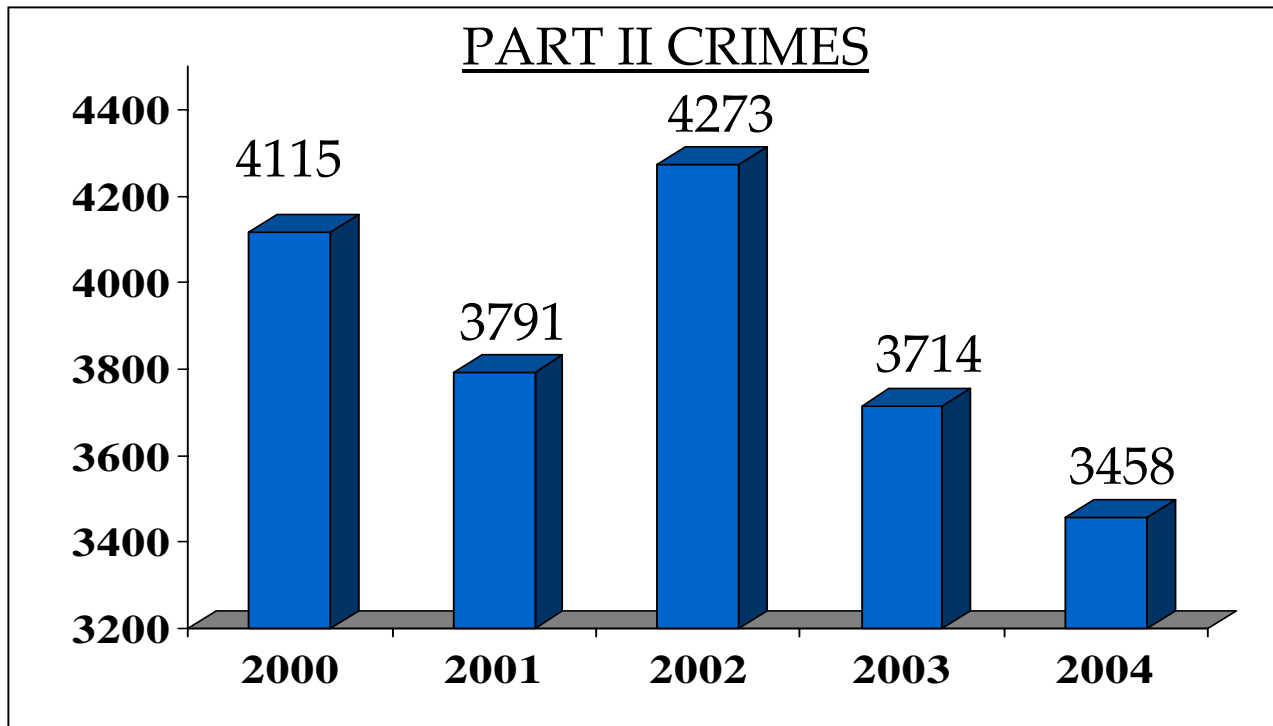
TOTAL SWORN	96	96
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2004

Part II Crime

5 Year
Comparison



2001 vs. 2000 = - 9%

2003 vs. 2002 = - 13%

2002 vs. 2001 = +13%

2004 vs. 2003 = - 7%

Part II Actual or Attempted Crimes Include:

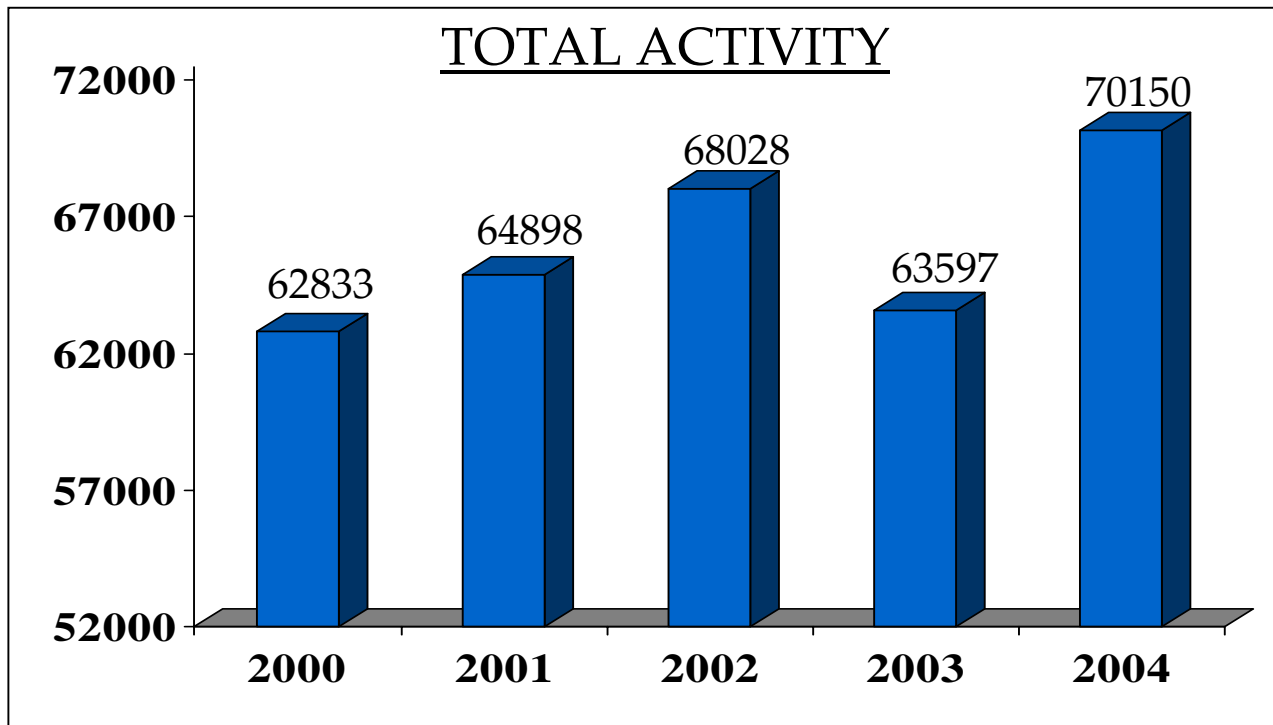
*Forgery, fraud, vandalism, weapons, sex offenses, drug violations,
DUIs, City ordinances, all others*

"We wish to thank your officers [who were] efficient and knowledgeable and extremely considerate of us. They arrived quietly and approached in a non-aggressive manner but in complete control of any possible eventuality. We commend your selection and training of officers. You should be very proud." - Anonymous, Mountain View residents



2004

Calls for
Service



2001 vs. 2000 = + 3%

2003 vs. 2002 = - 7%

2002 vs. 2001 = + 5%

2004 vs. 2003 = + 10%

Chart Includes: *Part I, Part II, Accidents, & Misc. Calls for Service*

"Our little Toyota has just been found! At this moment, we even don't know how to say thank you to express our feeling to you I would like to tell [you] how such nice, kind, courteous, considerate, erudite and prestigious police officers you are. We were deeply touched by their spirit and quick work." - Sean L. & Ruxin C., Mountain View Residents

Volunteers in Partnership (VIPs)

Police Volunteers (VIPs) and Explorers donated 7,633 hours to the Police Department and community during 2004. These hours were matched with comparable City of Mountain View compensated positions and the estimated dollar value of the VIP services was \$168,502. The VIP program concluded the year with 65 volunteers and the Explorer program had 14 participants.

Community Action and Information

Outreach events, presentations, and services: 145
Children fingerprinted: 394
Community member outreach contacts: 19,486
Citizen Police Academy graduates: 41
Spanish Citizen Police Academy graduates: 18
Neighborhood Watches: 80

"Officer Alvarado embodies all that is best in a peace officer. He is competent, calm, strong, respectful, knowledgeable and committed. All cadets should aspire to emulate his qualities as a police officer."

- Cynthia Greaves, Mountain View resident and Ride-Along participant



2004

**Office of
The Chief**

Scott S.G. Vermeer
Police Chief

Special Operations

Shoreline Ampitheatre shows and attendance:

- 21 shows
- 284,636 total people in attendance

Private hire events and Officer hours:

- 64 events
- 692.25 Officer hours

Reserve Officer Program:

- 24 Reserve Officers
- 7,294 hours of service

FTO – Field Training Officers

Officers (Regular, Reserve, and Community Service Officers) trained via the FTO program in 2004:

- 5 Officers
- 11 Reserve Officers
- 0 Community Service Officers

Department authorized FTOs:

- 23 Police Field Training Officers
- 0 CSO Field Training Officers

Youth Services

Youth who participated in the “Dreams and Futures” Program = 75

Number of youth who participated in YIELD/DARE = 850

“Officer Kikuchi made [a troubled teenage] girl comfortable and provided a strong sense of stability and security. As a mental health professional, I was very impressed with Officer Kikuchi’s work and his compassion for the general public.”

- Malliga Battar, MA, MFTI, EQM Children and Family Services



2004

FOD
Field Operations
Division

Captain Mike Freeberg
Division Commander

Traffic

Traffic complaints received and hours spent in enforcement of traffic complaints:

159 - traffic complaints

218 - staff hours addressing complaints

Canine – 3 Dogs / Handlers

Deployments:	601
Deployment time:	271.5 hours
Apprehensions:	4
Mutual Aid response:	12
Mutual Aid time:	9 hrs., 50 min.
K-9 demonstrations:	4
Narcotic searches:	78
Narcotic finds:	28
Narcotic search time:	22 hours
Mutual Aid narcotic searches:	9
Mutual Aid narcotic finds:	2 hours
Mutual Aid narcotic search time:	2.5 hrs.

SWAT – Special Weapons and Tactics

The SWAT Team is a part of the Department's Special Emergency Reaction Team that also includes patrol officers as first responders and the Crisis Negotiations Team. SWAT maintains a state of readiness with capability to respond to critical and high-risk incidents. The SWAT Team continues its regional relationship with the Palo Alto SWAT Team.

2004 Activity:	Crowd Control	1
	High Risk Warrant Service	2
	High Risk Surveillance	2

Activity Highlights: The SWAT team was activated to handle several high-risk operations, including interdicting a planned armed robbery and the service of warrants that resulted in the seizure of a cache of weapons.

Training Overview: The team participated in 180+ hours of training by subject matter experts within the team and International Training Resources and the California Tactical Officers Association. Additional training was conducted monthly by the sniper element.



2004

FOD Field Operations Division

*Captain Mike Freeberg
Division Commander*

The members of the Investigative Services Division (ISD) are responsible for the investigation of numerous incidents from burglaries to homicide. Provided are excerpts from two significant cases from 2004.

Prowler/Sexual Assault Case

Early on August 28, a girl was awoken in her residence by a prowler who attempted to touch her before fleeing. On October 30, a similar incident occurred in Los Altos. MVPD and LAPD formed a task force to catch the suspect. When officers located an individual acting suspiciously, they obtained a DNA sample and there was a positive match from both of the crime scenes. The suspect was arrested and determined to be responsible for a total of five burglaries and two sexual assaults. He was becoming bolder each time he committed a crime and his apprehension has made the community safer.

Attempted Kidnapping Case

On November 14, Officers responded to a report of an attempted kidnapping. The victim was able to provide officers with the license plate and a description of the suspect and vehicle. Officers followed up on leads and located the suspect. He initially provided an alibi, but Detectives later determined that it was false. Although the victim could not positively identify the suspect, Detectives re-interviewed the suspect at the police station and he ultimately confessed to the kidnapping and wrote an apology letter to the victim.

Property and Financial Crimes Unit (PFCU)

PFCU is comprised of a Sergeant, 3 Detectives, and a Community Services Officer. It is responsible for investigating cases of burglary, theft, fraud, vehicle theft, high tech crimes, and identity theft. Rather than taking a reactive response and merely conducting follow-up investigations, the members of this unit have proactively addressed cases of property crime by focusing on known suspects, conducting surveillances, and using technology to track offenders. During 2004, PFCU's proactive approach resulted in sixty-two arrests and \$388,942 worth of stolen property being recovered.



2004

ISD
Investigative
Services
Division

Captain Bruce Barsi
Division Commander

The Support Services Division was created in July 2003. The Division includes Emergency Communications, Records, Public Safety Systems, Property and Evidence, and Management and Fiscal Services. Prior to July 2003, the Communications Unit was part of the Fire Department under the Emergency Communications Division.

Communications

Calls for service in CAD = 85,453

Emergency Comm. CAD Statistics:

Telephone calls handled by Communications:

Police: 77,029

Incoming: 97,575

Fire: 5,024

Outgoing: 52,808

Public Works: 1,017

TOTAL: 150,383

Mid-Peninsula: 2,383

911 or 7 digit emergency line calls = 27,697

TOTAL: 85,453

"One of the reasons why I enjoy having a business in Mountain View is the feeling of a true community. MVPD's Downtown Business Watch is enhancing that quality by bringing businesses closer together, making the area safer for citizens and business owners alike." - Nick Chaput, Dana Street Roasting Co.; Central Business Association

Records

The Records Unit processed and entered a variety of data, including:

- Police Reports: 10,794
- Moving Citations: 8,260
- CLETS transactions: 4,252
- Field Interview Contacts: 854
- Warrants: 1,207

Property and Evidence

Items booked into Property and Evidence: 6,211

Items handled by Property and Evidence staff: 9,141



2004

SSD
Support Services
Division

Chip Yarborough
Division Commander

PART I CRIMES

- 1) **Homicide** – Criminal Homicide
 - A. Murder , Nonnegligent Homicide
 - B. Manslaughter by Negligence
- 2) **Rape**
 - A. Rape by Force
 - B. Attempts to Commit Forcible Rape
- 3) **Robbery**
 - A. Firearm
 - B. Knife or Cutting Instrument
 - C. Other Dangerous Weapon
 - D. Strong-Arm (Hands, Fists, Feet)
- 4) **Assault**
 - A. Firearm
 - B. Knife or Cutting Instrument
 - C. Other Dangerous Weapon
 - D. Aggravated (Hands, Fists, Feet)
 - E. Other Assaults – Simple
- 5) **Burglary**
 - A. Forcible Entry
 - B. Unlawful Entry – No Force
 - C. Attempted Forcible Entry
- 6) **Larceny-Theft**
- 7) **Motor Vehicle Theft**
 - A. Autos
 - B. Trucks and Buses
 - C. Other Vehicles

CLEARANCES

Part I Offenses can be cleared by arrest or by exceptional means.

Clearance by Arrest:

An offense is “cleared by arrest”/solved by crime reporting when at least one person is:

- 1) Arrested
- 2) Charged w/commission of offense
- 3) Turned over for prosecution

Although no physical arrest is made, a clearance by arrest can be claimed when the offender is under 18 years old and is cited to appear in juvenile court.

(Number of offenses and not number of persons arrested are counted as clearances)

Exceptional Clearances:

If officers are not able to follow the steps noted above, if the answer to the following is “yes,” it may be an “exceptional clearance.”

- 1) Has the investigation definitively established the identity of the offender?
- 2) Is there enough information to support an arrest, charge, and court prosecution?
- 3) Is the exact location of the offender known so that the subject could be taken into custody now?
- 4) Is there some reason outside PD’s control that precludes arresting, charging, and prosecuting the offender?



2004

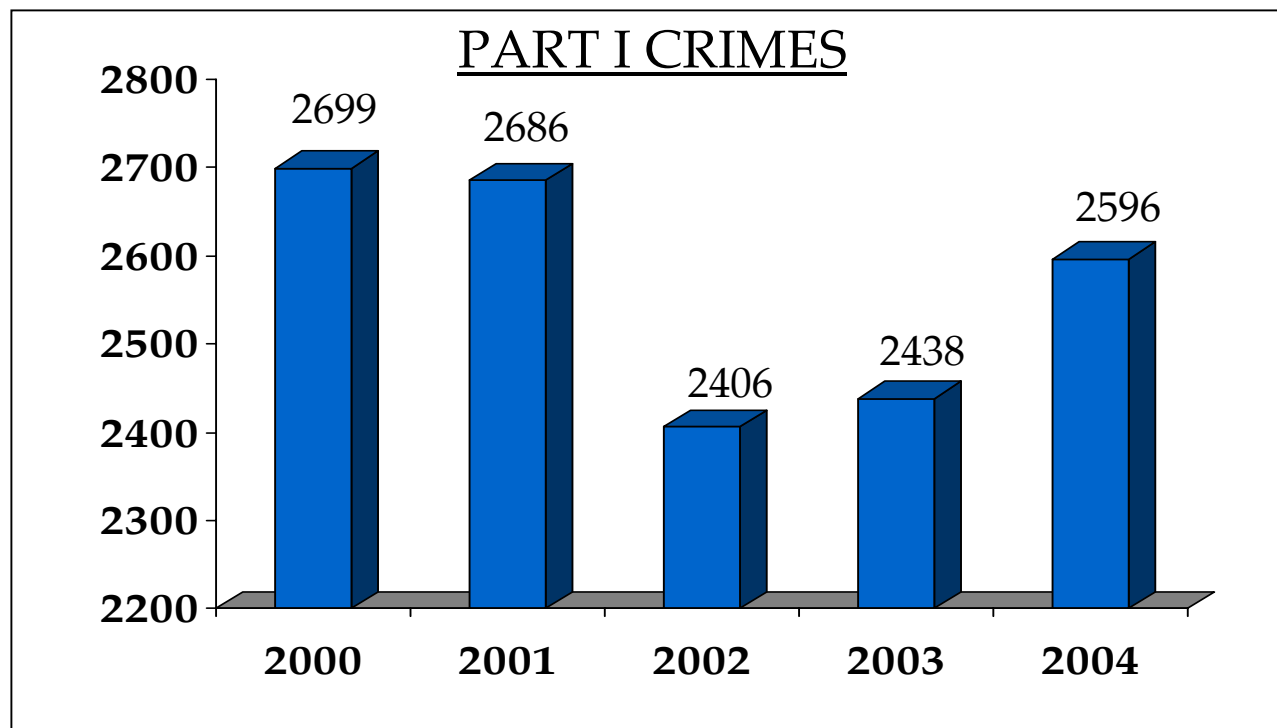
Uniform Crime Reporting



2004

Part I Crime

Five Year
Comparison



2001 vs. 2000 = 0%

2003 vs. 2002 = + 1%

2002 vs. 2001 = - 10%

2004 vs. 2003 = + 6%

Chart Includes: *Homicide, Rape, Robbery, Assaults, Burglary, Larceny/Thefts, Vehicle Theft, cases – actual and/or attempts*

"The restraint your Officers demonstrated in apprehending [a dangerous] subject without serious injury to anyone involved or the public is another excellent example of the good judgment your officers use each day in providing high-quality police services to the residents of Mountain View." - William Bien, Chair, Human Relations Commission



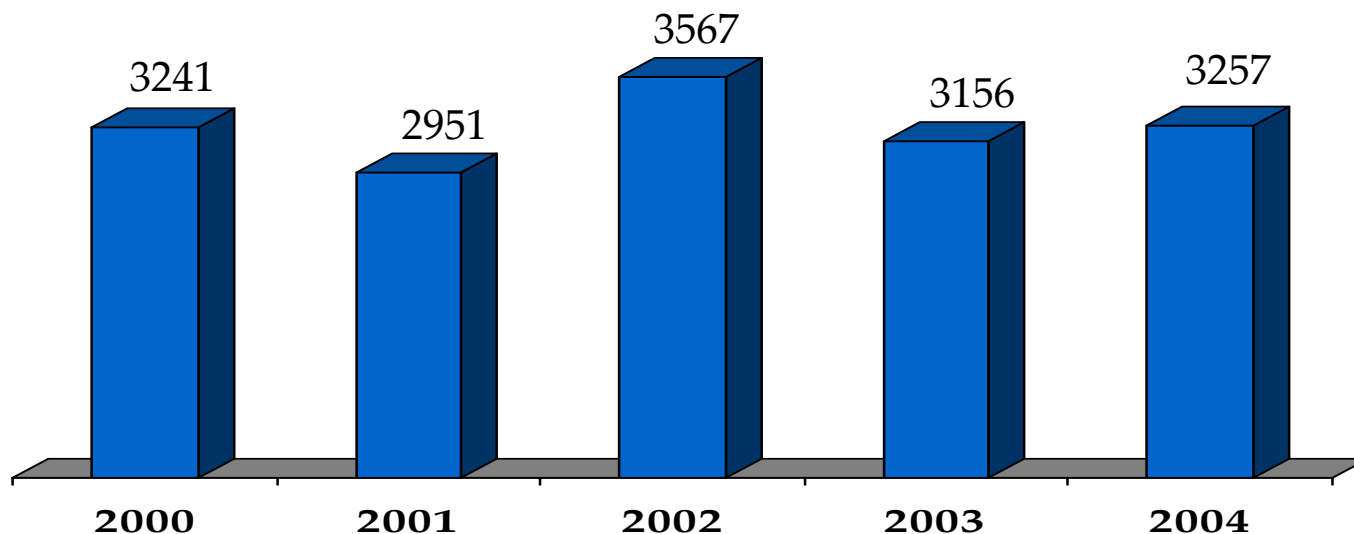
2004

Arrests

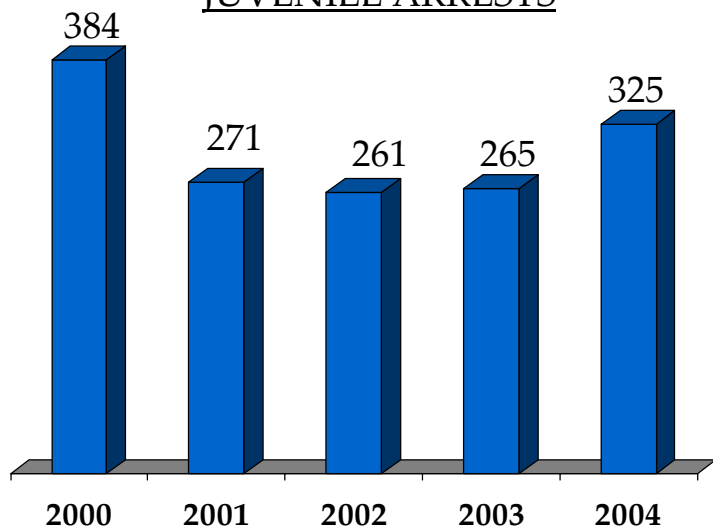
**Juveniles and
Adults**

**Five Year
Comparison**

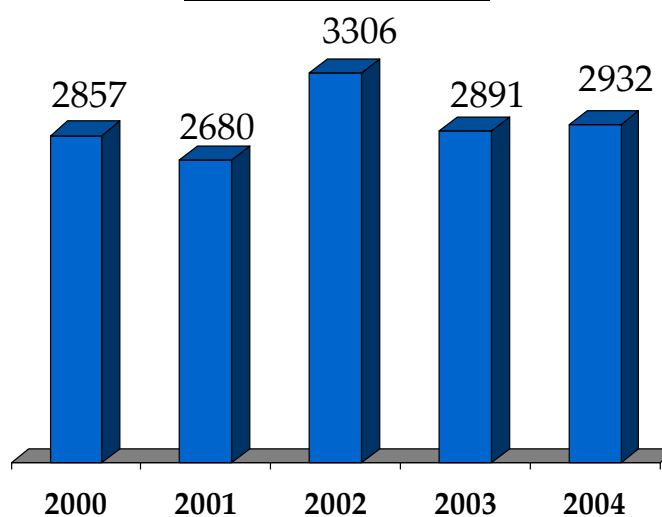
TOTAL ARRESTS



JUVENILE ARRESTS



ADULT ARRESTS



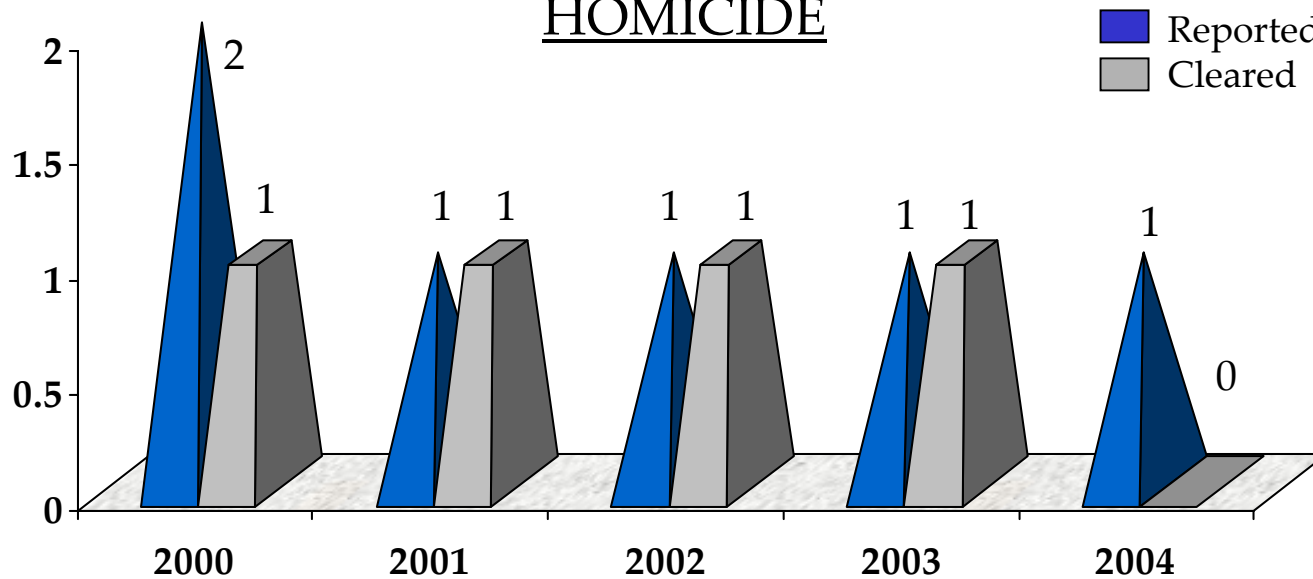


2004

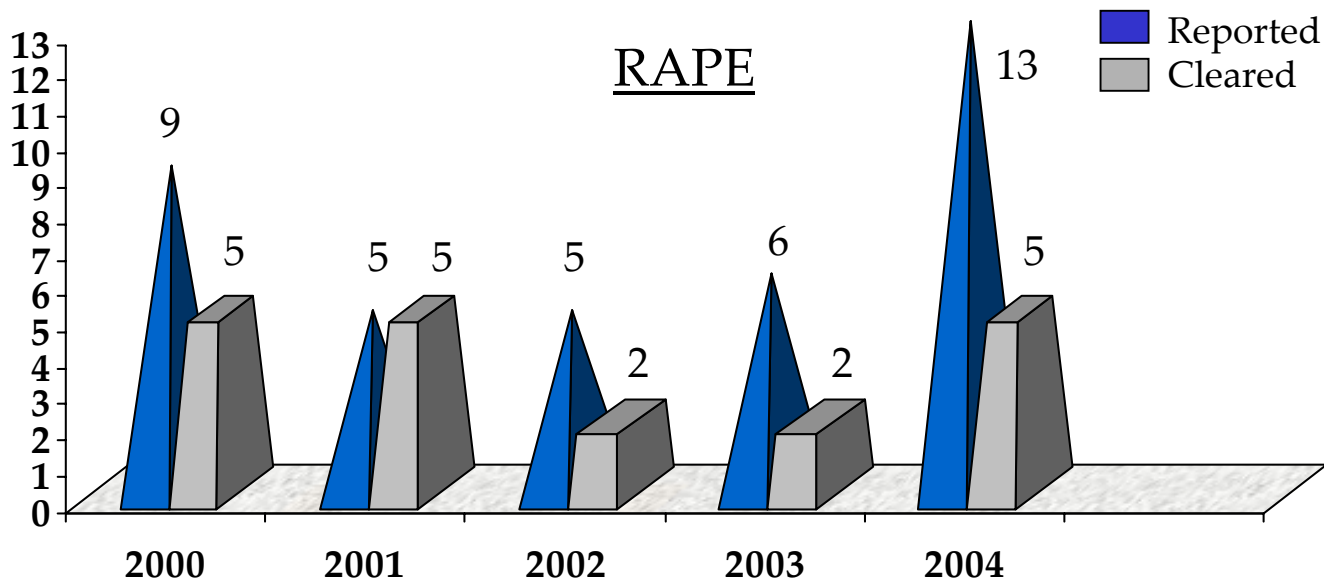
Homicide & Rape

Reported and
Cleared

HOMICIDE



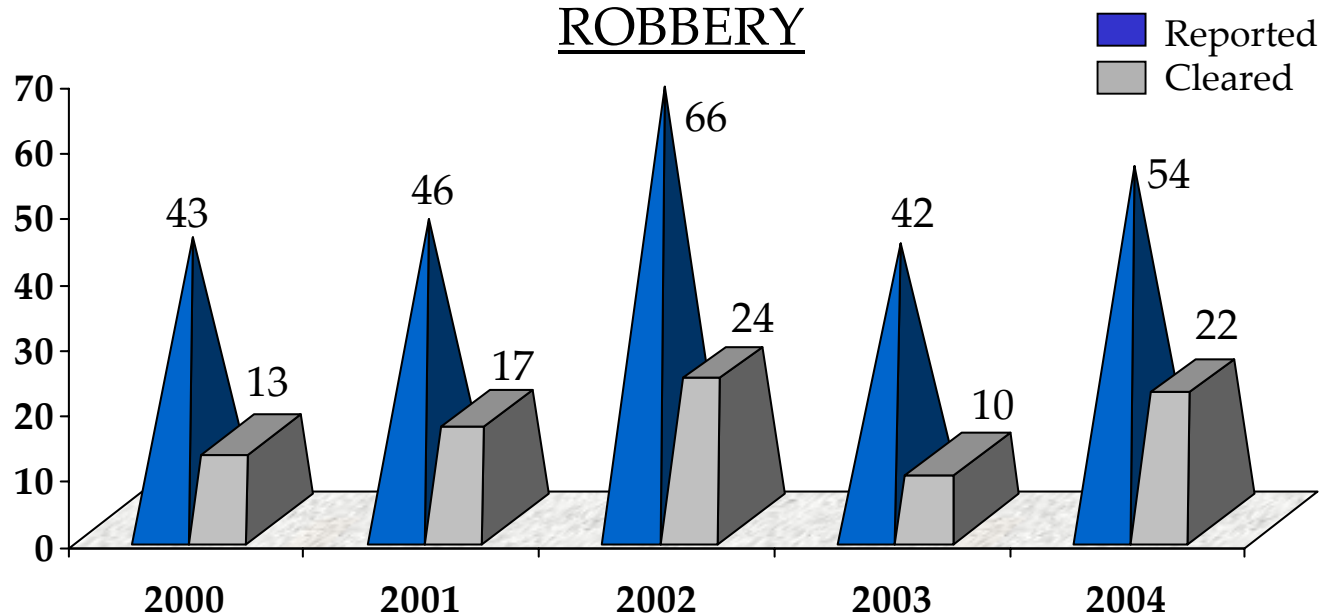
RAPE



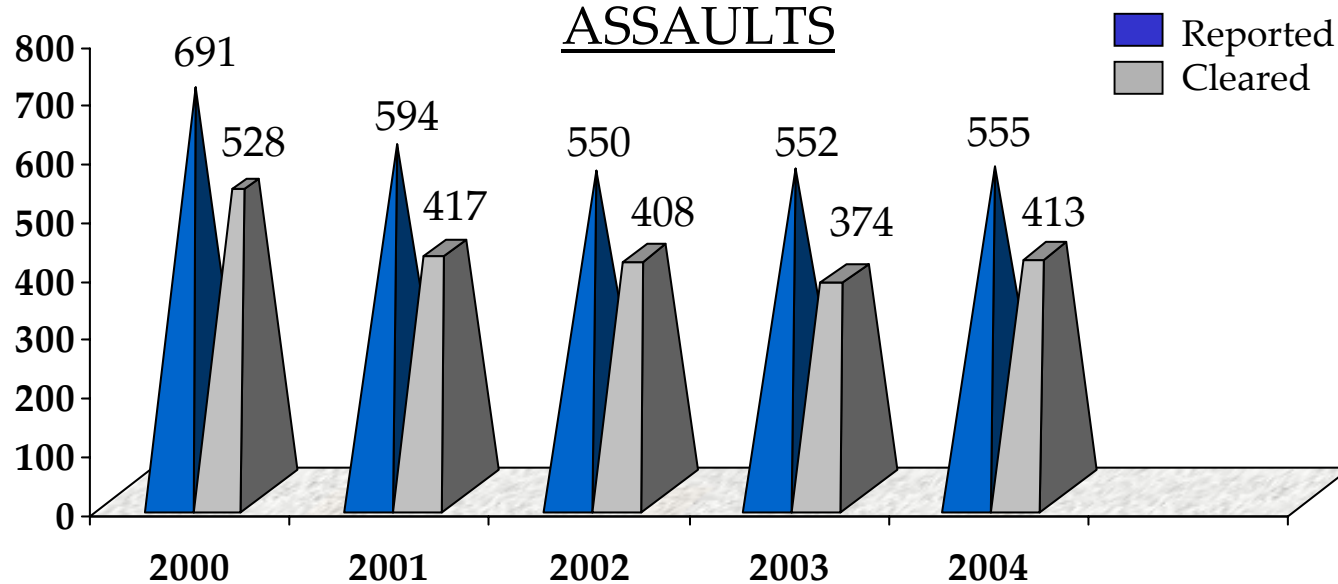


2004

ROBBERY



ASSAULTS



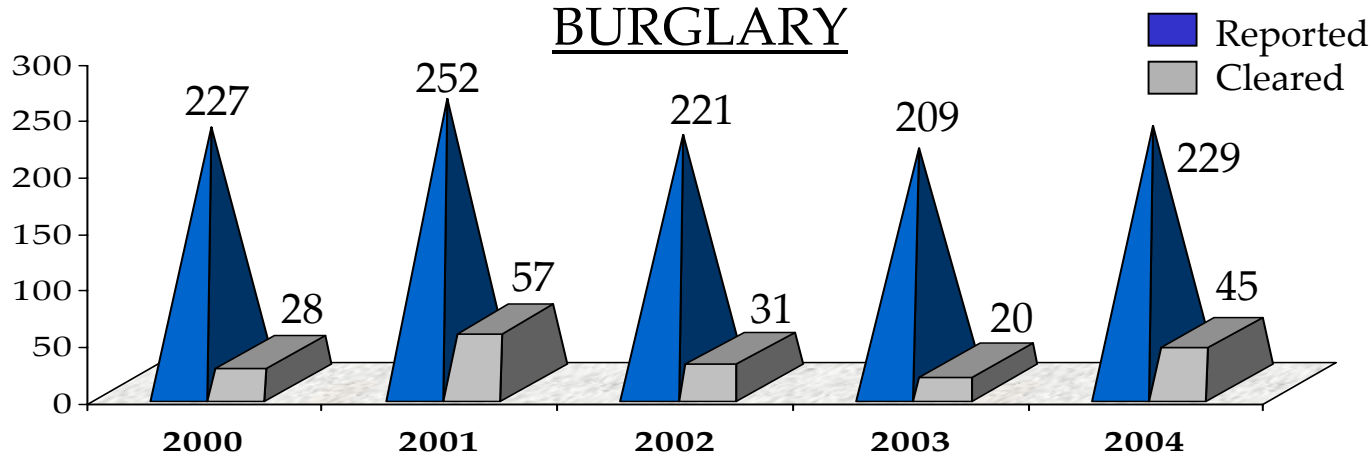
Robbery and
Assaults

Reported and
Cleared

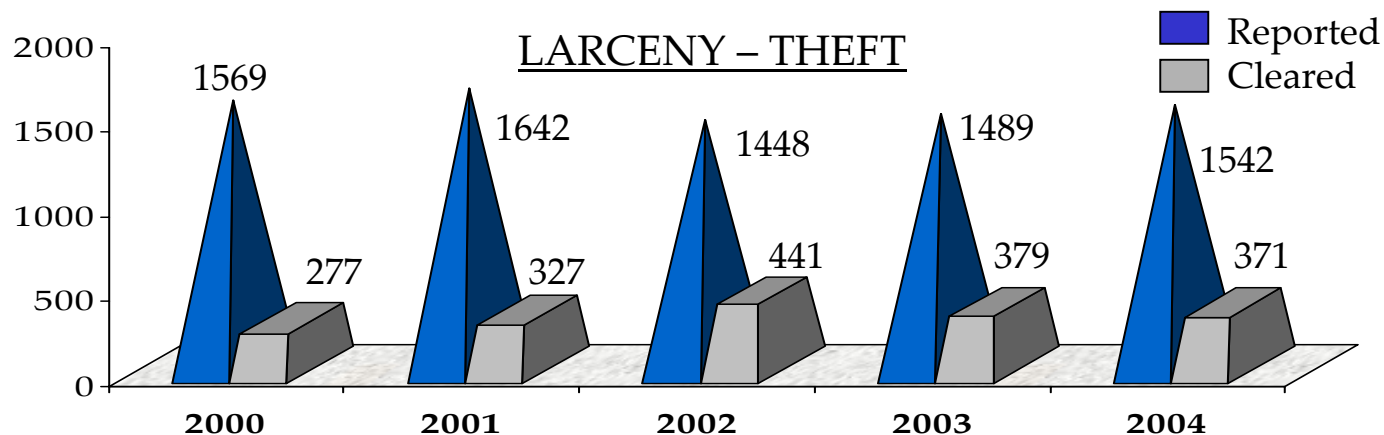


2004

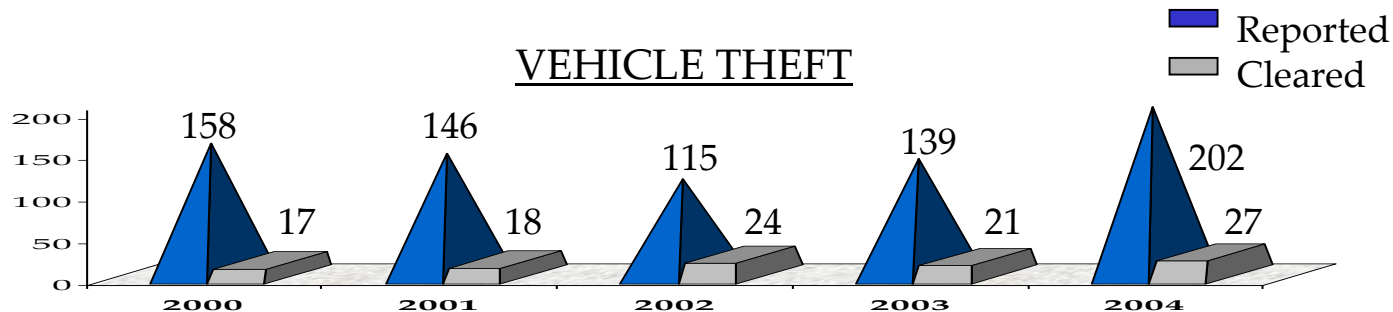
BURGLARY



LARCENY - THEFT

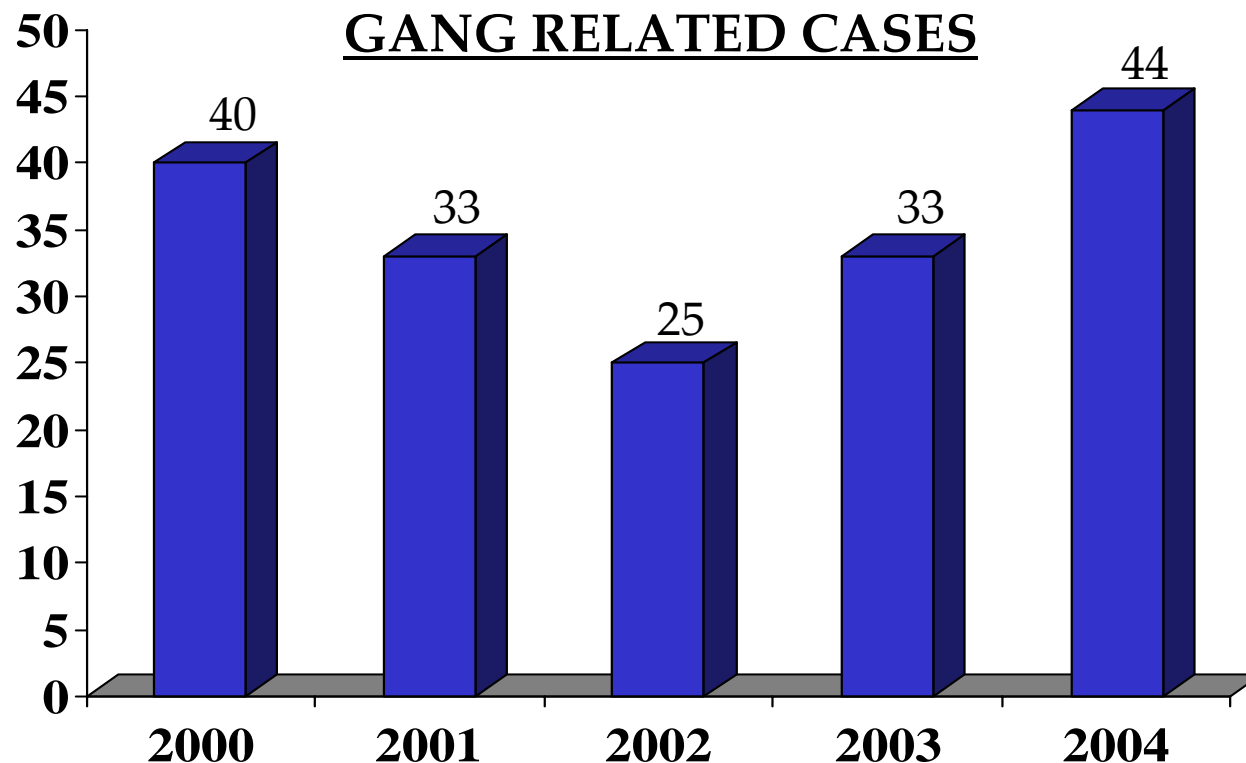


VEHICLE THEFT



**Burglary,
Larceny Theft and
Vehicle Theft**

**Reported and
Cleared**



Gang related cases chart indicates cases which appear to be gang related. Graffiti cases are excluded from the graph.

"I would like to personally thank Officer Norton for his expertise, dedication to duty and for literally protecting and serving this community. We are fortunate to have police officers like Officer Norton standing guard on the walls. They are the blue line that separates the civilized society we enjoy from anarchy and rarely do they get the credit they deserve." - Forrest Straight, Mountain View resident



2004

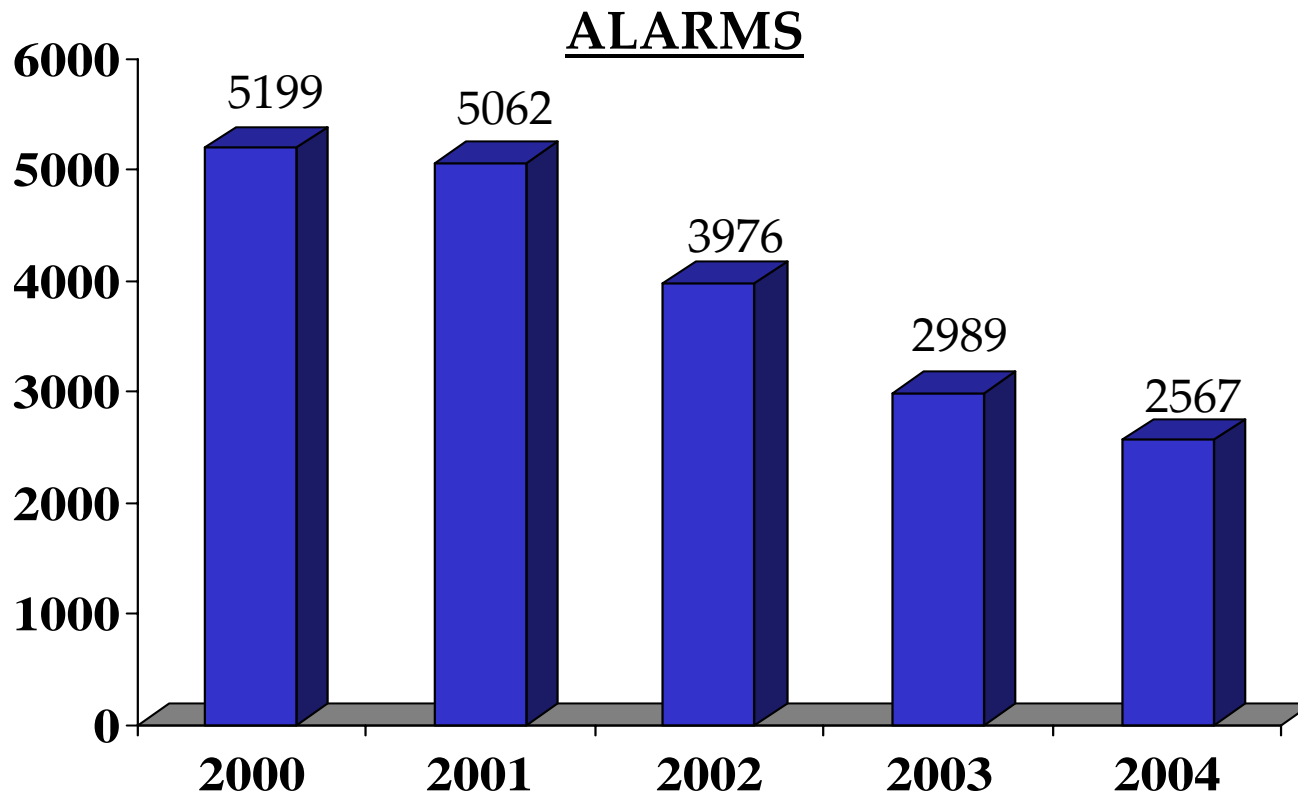
**Gang Related
Crimes**

**Five Year
Comparison**



2004

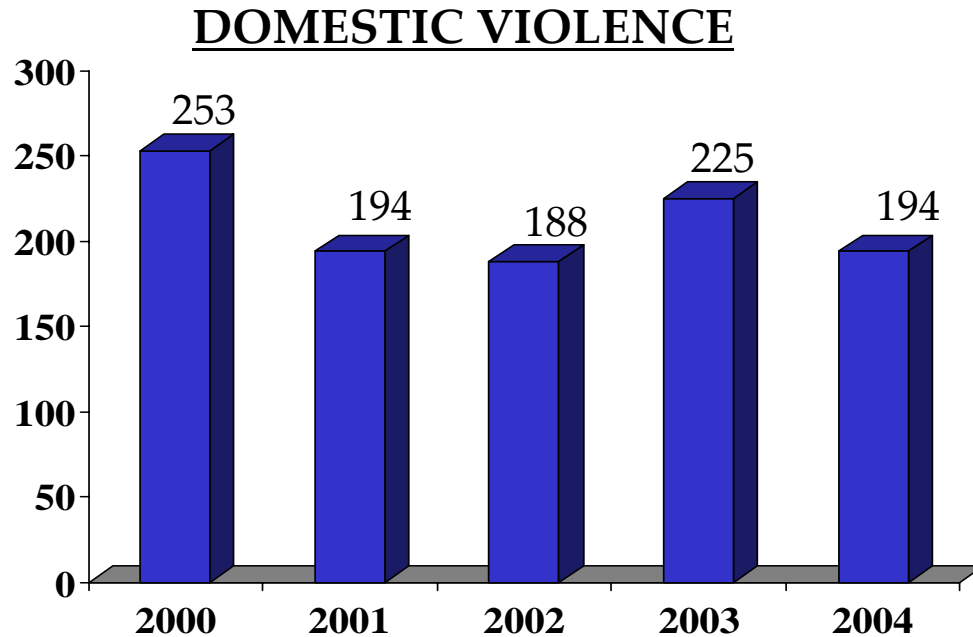
Alarm
Statistics



Since the alarm permit and enforcement program began in 2001, there has been a decrease of more than 51% in alarm calls from a high in 2000 of 5,199 to 2,567 in 2004. There are more than 1,400 residences and businesses in the City of Mountain View that have alarm permits.

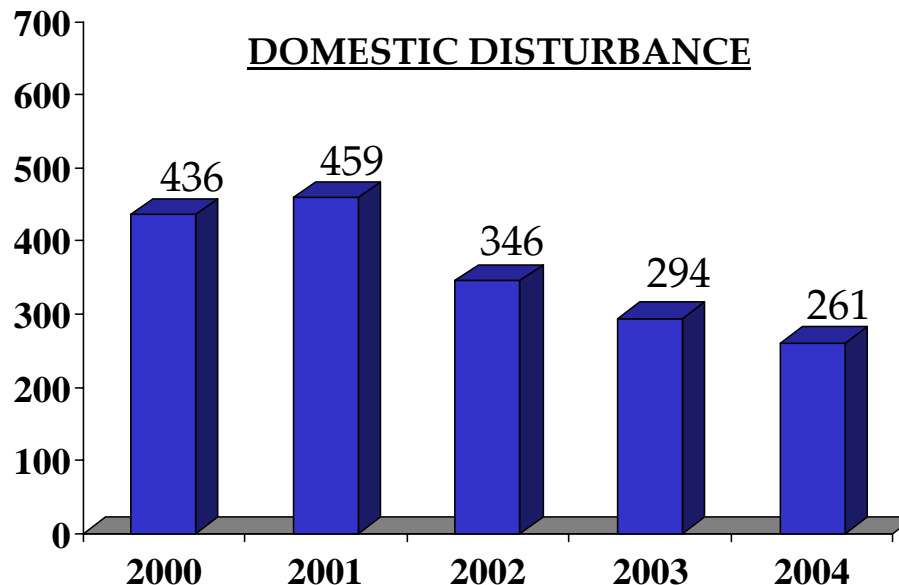
Domestic Violence

Abuse committed against an adult or fully emancipated minor who is a spouse, cohabitant, former cohabitant or person with whom the suspect has had a child or has dated or had an engagement relationship.



Domestic Disturbance

An argument or disturbance involving a family member or cohabitants which does not involve criminal acts or acts of abuse.



2004

Domestic Violence
and Disturbance

Five Year
Comparison

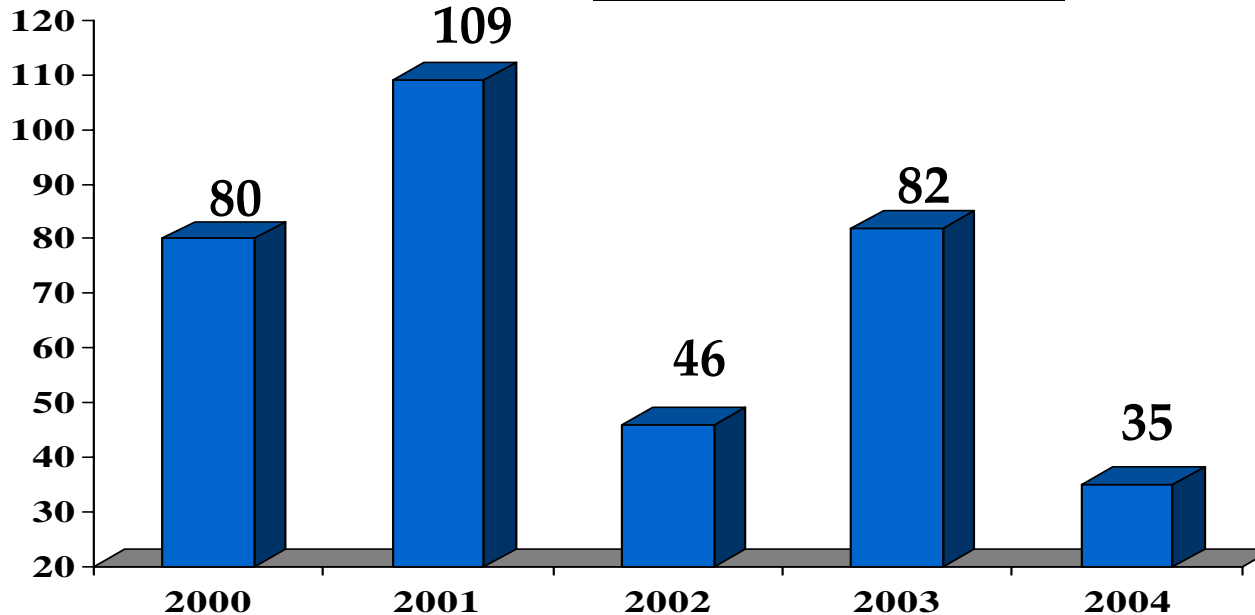


2004

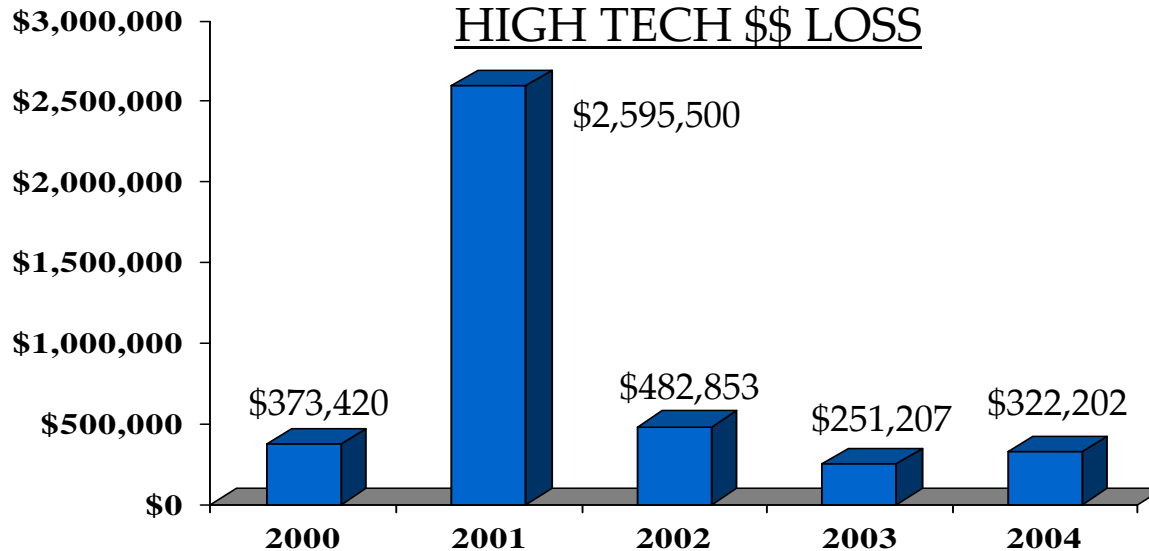
High Tech
Crime Chart

Five Year
Comparison

HIGH TECH CRIMES



HIGH TECH \$\$ LOSS



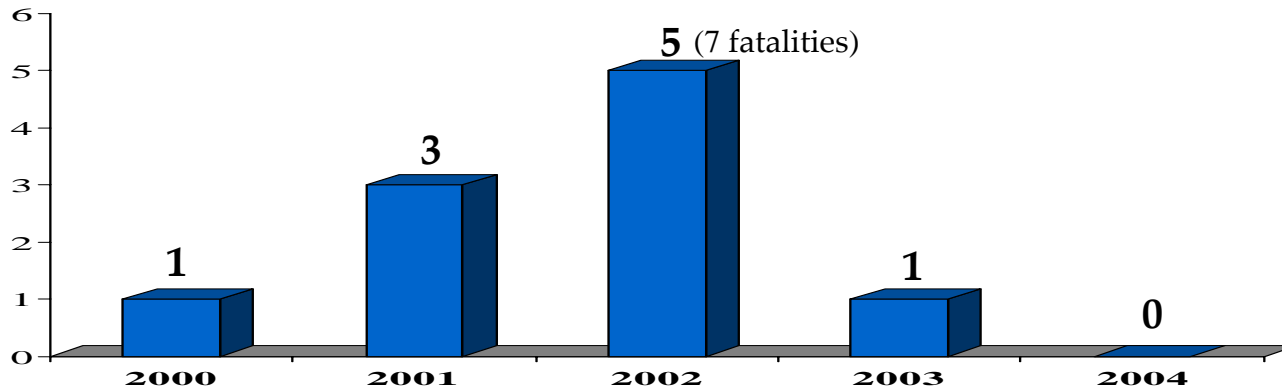


2004

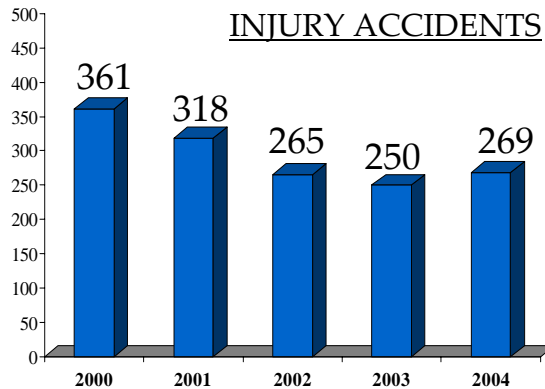
Traffic Accidents

Five Year
Comparison

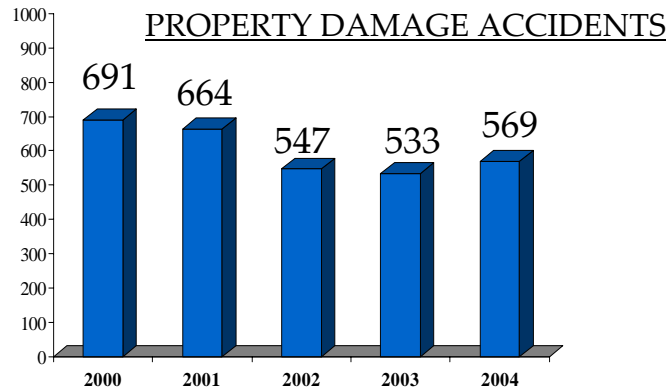
FATAL ACCIDENTS



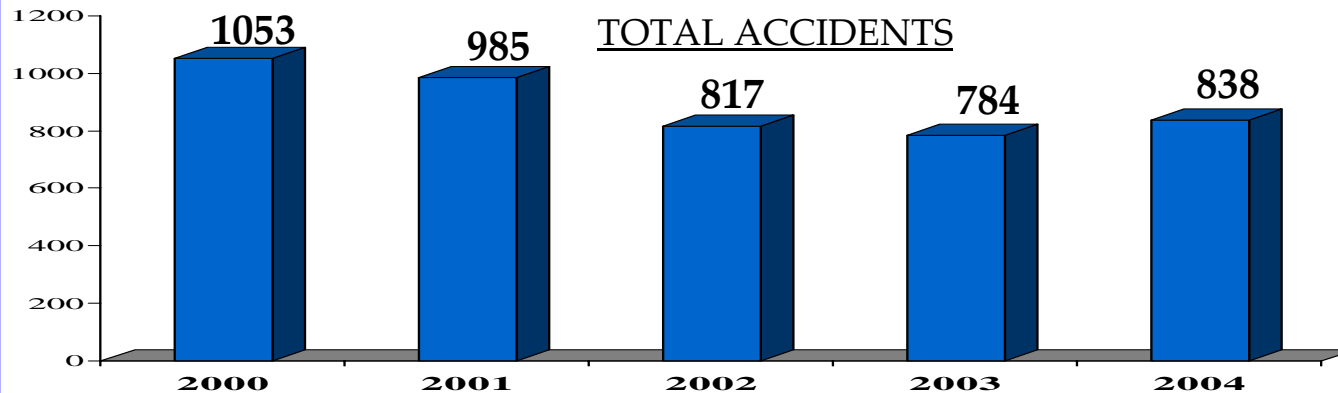
INJURY ACCIDENTS



PROPERTY DAMAGE ACCIDENTS



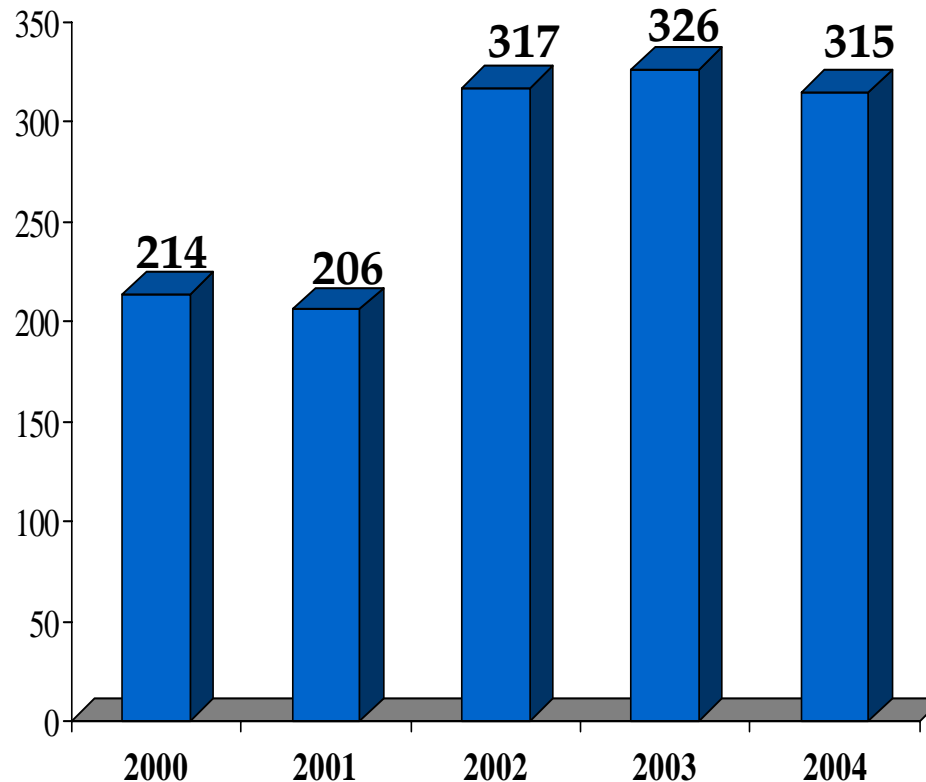
TOTAL ACCIDENTS



Year	Arrests
1992	258
1993	273
1994	220
1995	219
1996	215
1997	265
1998	209
1999	211
2000	214
2001	206
2002	317
2003	326
2004	315

2004 vs. 2003
- 3% change

DUIs



The Avoid the Thirteen Campaign began December 17, 2004 and ended January 2, 2005. Total arrests for DUI in 2004 decreased 3% from 2003.



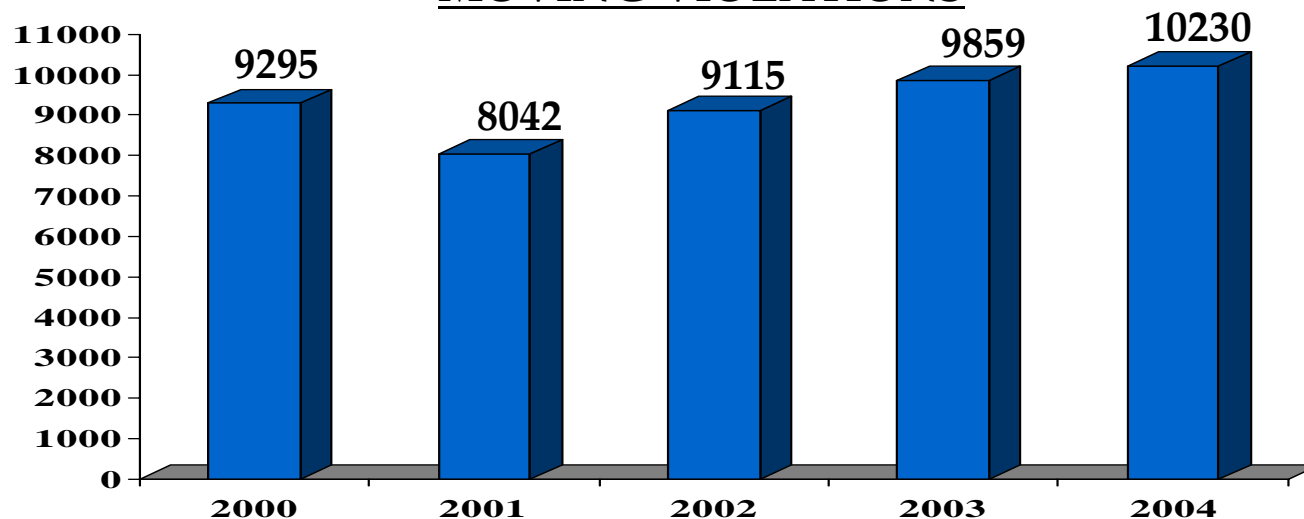
2004

**Driving Under
the Influence
(DUI)**

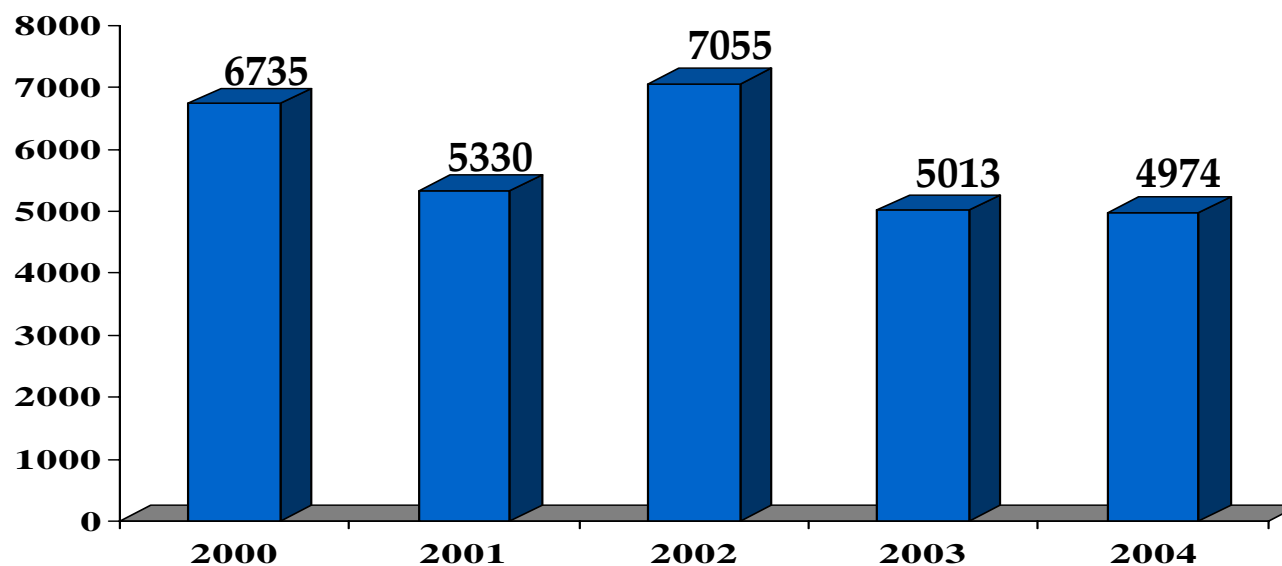


2004

MOVING VIOLATIONS



PARKING VIOLATIONS



**Moving and
Parking Violations**

**Five Year
Comparison**

PART I CRIMES COMPARISONS

	Mountain View	Redwood City	Milpitas	Palo Alto	Santa Clara	Sunnyvale
2000	2699	2339	2047	2208	3515	2653
2001	2686	2898	2676	2224	3812	2715
2002	2406	2844	2825	2085	3682	2599
2003	2438	3034	3024	2328	3778	3651
2004	2596	3247	3074	2317	3944	3622



	POPULATION	NUMBER OF SWORN	OFFICERS PER 1000	2004 PART I CRIME	PART I CRIME PER 1000
Mountain View	75,201	96	1.28	2596	34.52
Redwood City	75,000	100	1.33	3247	43.92
Milpitas	65,000	97	1.49	3074	47.29
Palo Alto	60,200	96	1.59	2317	38.49
Santa Clara	107,000	148	1.38	3944	36.86
Sunnyvale	132,215	225	1.69	3622	27.40



2004

City by City

Five Year
Comparison

Comments from the Community

"I want to thank you for the assistance your officers have provided us ... throughout the years. Our officers truly believe your department can be counted on to help in a time of need." - Patrick Dwyer, Interim Director, Sunnyvale Department of Public Safety

"On behalf of all of our staff, I would like to commend the Mountain View Police Department's arresting officer, Officer Egan, for his professionalism and expedient efficiency in capturing one suspected intruder during a break-in at Franciscan Glass. We work with over 25 jurisdictions and MVPD is, without a doubt, one of the best. Thanks for a job very well done!" - Larry Williams, Vice President, Sonitrol Security

"Last night we heard gun shots ... and we called you at 9-1-1. I have never been treated so kindly! The voice I heard (Annie Lohman) gave me full attention, asked most relevant questions, then said 'We're on our way.' You give such heart-felt care. Thank you especially for your fear-removing voice." - Sandra G., Mountain View Resident

"Sergeant Hsiung has an unusual capacity for listening to students, understanding what they are saying, and responding directly and insightfully. Over the years, I have invited about a dozen police officers to meet with my class. Sgt. Hsiung is the most articulate of all of them." - Professor George Fisher, Stanford Law School

"I did not come to a full stop and I was pulled over. Despite my anxious and tearful emotional state, Officer Canfield remained calm, patient, and helpful. I appreciated his professionalism and kindness. He was sympathetic and understanding towards my maternal concern but he had a job to do and he remained professional and polite."

- Cindy S., Mountain View Resident



2004

**Comments
from the
Community**